

GLAZINGVISION

service & maintenance options



servicing & maintenance by the experts

Installing glass rooflights can deliver a wow factor to your home, and provide increased natural daylight, natural ventilation and even a means of accessing your roof terrace.

Your rooflight or roof window is supplied with a full UK warranty providing it has been installed by Glazing Vision, or in accordance with our installation instructions if installed by others.

In order to maintain your warranty, you must ensure that the rooflight is regularly inspected and serviced.

Glazing Vision provide comprehensive service and maintenance packages tailored to the number and complexity of your rooflight. Our cover ranges from 1-5 years, payable annually.

In order to arrange cover, simply contact us on 01379 658330 or email us at customerservices@glazingvision.co.uk

Our team will provide you with a full written quotation based on your specific installation.

Bronze cover from £350 + vat

Silver cover from £420 + vat

Gold cover from £612 + vat

Platinum cover from £700 + vat





bronze cover

from £350+vat per annum

- 1 service visit per year
- Check for water ingress
- Inspect all glazing and silicone seals
- General inspection of components for wear
- Check security of fixings
- Check upstand and condition of weathering
- Inspect general condition of the rooflight
- Recommendations for any replacement parts

Our bronze package is perfect if you have installed any of our fixed rooflights. These units are incredibly robust, but it's important to ensure that the watertight seals are in good condition and that the weathering on your upstand is doing its job. We can also check to ensure the rooflight is securely fixed and inspect the glass for any damage. We recommended this package for the following rooflights:

- Flushglaze
- Walk On Flushglaze
- Lantern
- Pyramid
- Ridgeglaze
- Pitchglaze

silver cover

from £420+vat per annum

- 1 service visit per year
- Check for water ingress
- Inspect all glazing and silicone seals
- Test mechanical operation and check for wear
- General inspection of components for wear
- Check operation of rain sensor*
- Check security of fixings
- Test battery life and replace if necessary*
- Control panel diagnostic*
- Check and adjustment of limit switches*
- General running of the rooflight
- An external cleaning service
- Recommendations for any replacement parts
- 15% off replacement parts

*if applicable

Our silver package is designed for rooflights with mechanical openings. As these units open and close, they are subject to more wear and tear than fixed rooflights, so we include full inspection and checks for any moving parts, components and batteries. We also offer a 15% discount on any replacement parts that may be needed due to wear and tear.

Our silver package is recommended for the following products:

- Visionvent manually actuated
- Visionvent chain actuated
- Visionvent electrically actuated
- Skyhatch manual
- Skyhatch electric
- Pitchvent manual
- Pitchvent electric





gold cover

from £612+vat per annum

- 2 service visits per year
- Check for water ingress
- Inspect all glazing and silicone seals
- Test mechanical operation and check for wear
- General inspection of components for wear
- Check operation of rain sensor*
- Check security of fixings
- Test battery life and replace if necessary*
- Control panel diagnostic*
- Check and adjustment of limit switches*
- General running of the rooflight
- An external cleaning service
- Recommendations for any replacement parts
- 25% off replacement parts

*if applicable

Our gold package is designed for larger rooflights with mechanical openings, that may also be used as access products. These units feature more complex mechanical systems and electronics which benefit from more regular checks. The gold package includes 2 visits in each 12 month period as well as a 25% discount on any replacement parts that may be needed due to wear and tear.

Our gold package is recommended for the following products:

- Skydoor
- Skyglide
- Sliding Over Fixed
- Sliding Over Roof
- Free standing box
- Three wall box
- xvent

platinum cover

from £700+vat per annum

- 2 service visits per year
- Check for water ingress
- Inspect all glazing and silicone seals
- Test mechanical operation and check for wear
- General inspection of components for wear
- Check operation of rain sensor*
- Check security of fixings
- Test battery life and replace if necessary*
- Control panel diagnostic*
- Check and adjustment of limit switches*
- General running of the rooflight
- An external cleaning service
- Recommendations for any replacement parts
- FREE replacement parts
- FREE 48hr call out†

Our platinum package covers you for any rooflight or roof window in our range. It covers all of the extensive checks included in the gold package, with the additional benefit of FREE replacement parts and FREE 48hr call out. We recommend the platinum package for the following rooflights:

- Skydoor
- Sliding Over Fixed
- Sliding Over Roof
- Free standing box
- Three wall box
- xvent

* if applicable
† Monday to Friday, excludes bank holidays.

FREE replacement parts
FREE 48hr call out†



GLAZINGVISION

visionary rooflights

Glazing Vision Ltd, Sawmills Road, Diss, Norfolk, IP22 4RG
01379 658330 customerservices@glazingvision.co.uk

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Full terms and conditions can be found at
<https://www.glazingvision.co.uk/resources/warranties/>