



SIKA SARNAFIL GUARANTEES

WE'VE GOT YOU COVERED



Sarnafil®



SIKA SARNAFIL GUARANTEES

SARNAFIL - PROVEN PERFORMANCE Over 50 years ago, a man with a vision founded Sarnafil. He wanted to challenge the traditional three layer felt and bitumen flat roofing market with one single membrane. Today, Sika Sarnafil is the specifier's system of choice because we believe in providing the best single ply roofing solutions ... and when we sell a roof, we support our customers for the life of that roof.

Our long and successful track record gives us the confidence to offer a comprehensive range of guarantees, providing our clients with the peace of mind expected from partnering with a market leading manufacturer.

LONG-TERM PERFORMANCE GUARANTEED

We provide functional, practical roofing systems with performance advantages throughout the lifecycle of the roof. Indeed, independent British Board of Agrément (BBA) certification confirms a life expectancy, in their opinion, 'in excess of 40 years' (refer to BBA certificates for details).

The combination of expert Swiss polymer engineering, continual ongoing research and development, and market leading contractor training and support, has created a range of roofing systems that we believe to be the best in the world.



GUARANTEED SOLUTIONS BACKED BY FINANCIAL STABILITY

As a Swiss-based manufacturer, quality and innovation are just two of the characteristics replicated throughout Sika Sarnafil – visible in our products, our people, our manufacturing processes, and our research and development. Being part of the worldwide Sika Group of companies also means that the demand for our products stretches across the globe. This gives us the advantage of being able to think globally and act locally, and means that we can harness international experience and tailor it for the UK market.



KEY BENEFITS OF SIKA SARNAFIL GUARANTEES

WHOLE SYSTEM COMPATIBILITY

All Sarnafil membranes, accessories and branded products have been thoroughly tested to ensure compatibility; this means that our guarantee covers all products invoiced by Sika Limited, as well as, where applicable, Sarnafil branded products, supplied by our branded product suppliers.

SINGLE POINT RESPONSIBILITY

By partnering with some of the leading flat roofing manufacturers, Sika is able to offer additional products, supplied by our partners Sarnafil branded components. SarnaTherm Thermal Insulation, SarnaLite Rooflights and Sarnafil Constant Force Post Fall Arrest systems are just some of the branded products available. Our partner agreements ensure that the manufacturer counter-indemnifies Sika against any product failures, so that should any issues arise, the client can deal with the one supplier.

DESIGN COVER

Sika provides cover against damage caused by errors in our design or wind load calculations, backed by our Professional Indemnity (PI) insurance. Every Sarnafil project has wind load calculations and detailed project specifications produced by our experienced Technical Services Department. This ensures that the systems we specify are appropriate for the site location, and that our roofs remain secure throughout the guarantee period and beyond.

Additional design services such as Standard Detailing, U-Value Calculations, Condensation Risk Analysis, Tapered Design and Drainage Calculations are also available, and are covered under our Professional Indemnity insurance.

QUALITY MANAGEMENT SYSTEM

Our Quality Management System (QMS) takes each project from concept to completion, with the aim of ensuring that client expectations are fulfilled, and specifications are adhered to.

- **Concept** - Following consultation with the specifier, the Sarnafil Technical Advisor provides initial design assistance, technical and budget advice. Using our Mobile Specification App, they can instantly create and submit a project proposal to our Technical Services Department for processing.
- **Design** - The Technical Services Department carefully validates and completes every Sarnafil specification, following completion of site-specific wind uplift calculations. Where SarnaTherm insulation is specified, U-value and condensation risk analysis and cut-to-falls insulation designs will be provided. Drainage calculations, utilising Sarnafil rainwater outlets, can be provided upon request.
- **Ordering and Logistics** - The Customer Services team carefully co-ordinates the material orders from our Sarnafil Contractors, to ensure prompt, hassle-free deliveries to site. Our Purchasing team schedules material stocks, stored at the centrally located Sika Distribution Centre.
- **Installation** - Installation of Sarnafil roofing systems can only be carried out by our nationwide network of Sarnafil Contractors and Sarnafil trained operatives. Each of these companies is a specialist in the roofing industry, and works in partnership with Sarnafil to deliver the completed roof.
- **Inspection and Monitoring** - The Applications Department consists of a dedicated team of highly experienced Field Technicians. These Field Technicians inspect and monitor projects during installation, and have responsibility for inspecting the completed project, prior to release of the Sarnafil guarantee. The Sarnafil Field Technicians are also responsible for providing training to Sarnafil installers, at our dedicated Training Academy, or on site via the Training Support Vehicles (TSV).
- **Guarantee** - The comprehensive Sarnafil guarantee is issued following a final inspection that sees the Sarnafil Field Technician completing a 34 point check list.

STRAIGHTFORWARD TERMS AND CONDITIONS

Our limited terms and conditions are laid out in a very easy to understand manner, and are included in every guarantee.

We don't believe in hiding behind complicated get-out clauses, and will stand behind our guarantee offer. Our confidence to do this comes from the fact that we strongly advocate comprehensive training for installers, and thorough inspections of their work.

TRAINED AND APPROVED ROOFING CONTRACTORS

When we offer a guarantee, we specify that the whole system must be installed by a Sarnafil Contractor. This gives our clients the peace of mind that the installing contractor has been trained to use our products correctly and safely. These projects will also be thoroughly inspected by our Applications Department, before being signed off for guarantee issue. This is a free of charge service, and is a requirement of the guarantee.

FREE OF CHARGE GUARANTEES AND SERVICE

Unlike other manufacturers, there is no charge for any of our guarantees or services.

PRODUCT AND PUBLIC LIABILITY INSURANCE

All Sarnafil products sold directly by Sika Limited are backed by Public and Product Liability insurance for the period of the Sarnafil Guarantee, and for up to CHF 20,000,000 (circa £16 million).

INSOLVENCY INSURANCE

Sarnafil Registered Contractors provide workmanship assurances for the period of the Sarnafil Guarantee. Some clients may have concerns about the long-term solvency of the roofing contractor, and in these situations insolvency insurance may be requested.

Due to the EU Insurance Mediation Directive which came into force in 2005, material manufacturers are precluded from offering cover for either the workmanship of the contractor, or against their insolvency, unless arranged through a Financial Conduct Authority (FCA) approved insurance broker.

Sika actively works to minimise the risk of failure, through the Sarnafil Quality Management System, reducing the risk of our Registered Contractors handing over works that will later rely on a guarantee claim. Where a client requires additional peace of mind, we can introduce the client to an FCA approved provider of insolvency insurance (a fee will be payable to the insurer).



SARNAFIL GUARANTEES (NEW AND REFURBISHMENT) - COMPREHENSIVE COVER AS STANDARD



SARNAFIL PRODUCT GUARANTEE

Covers the primary waterproofing system, including Sarnafil fasteners, adhesives and accessories. The Product Guarantee covers those Sarnafil products sold directly by Sika Limited, which are backed by Public and Product Liability insurance.

SUMMARY OF COVER

A comprehensive Sarnafil guarantee will be issued in partnership with the Sarnafil Contractor. In the event of water penetration due to any material or specification defects, we shall repair, or at our option, pay the reasonable cost of repair or replacement, subject to the maximum liability value. Should the defect be due to a workmanship issue, the Sarnafil Contractor agrees to return the roof to its watertight state.

WHAT DOES IT COVER?

- All Sarnafil products invoiced by Sika Limited.
- Any written design and specification, or written advice, supplied by Sika Limited.
- Workmanship in partnership with the Sarnafil Contractor.
- Up to £500,000 for a successful claim (see Guarantee terms and conditions for details).

WORKMANSHIP

For this guarantee to be issued, the system must be installed by a fully trained Sarnafil Contractor. The workmanship is covered by the Sarnafil Contractor for the term of the guarantee. Insurance backed options are available to cover contractor insolvency.

GUARANTEE REQUIREMENTS

- A full Sarnafil specification and wind uplift design must be in place.
- All products supplied by Sika must have been paid for in full.
- The project must have been installed by a Sarnafil Contractor and suitably trained Sarnafil fitters.
- The project must have been passed for guarantee by the Applications Department.

DURATION OF GUARANTEE COVER

10, 15, 20 or 25 year options are available, depending on the specification.

SARNAFIL GUARANTEES (NEW AND REFURBISHMENT) - COMPREHENSIVE COVER AS STANDARD



SARNAFIL EXTENDED PRODUCT GUARANTEE

Covers the entire roofing system from the deck upwards, or a combination of selected Sarnafil branded components to suit the project. The Sarnafil Extended Product Guarantee provides this integrated approach through unique partnership agreements with major manufacturers in the flat roofing industry, providing a single point of responsibility for the roofing system.

Products supplied by Sika Limited under the Sarnafil Extended Product Guarantee are backed by Public and Product Liability insurance. This guarantee also provides the client with the additional comfort of direct loss cover for the approved products, which is not commonly available, from the Sarnafil branded product partners.

SUMMARY OF COVER

A comprehensive Sarnafil guarantee will be issued in partnership with the Sarnafil Contractor. In the event of water penetration due to any material or specification defects, we shall repair, or at our option, pay the reasonable cost of repair or replacement, subject to the maximum liability value. Should the defect be due to a workmanship issue, the Sarnafil Contractor agrees to return the roof to its watertight state.

WHAT DOES IT COVER?

- All Sarnafil products invoiced by Sika Limited.
- All Sarnafil branded products invoiced by Sika Limited or Sarnafil branded product suppliers.
- Any written design and specification, or written advice, supplied by Sika Limited.
- Workmanship in partnership with the Sarnafil Contractor.
- Up to £500,000 for a successful claim (see Guarantee terms and conditions for details).

WORKMANSHIP

For this guarantee to be issued, the system must be installed by a fully trained Sarnafil Contractor. The workmanship is covered by the Sarnafil Contractor for the term of the guarantee. Insurance backed options are available to cover contractor insolvency.

GUARANTEE REQUIREMENTS

- A full Sarnafil specification and wind uplift design must be in place.
- All products supplied by Sika Limited must have been paid for in full.
- All Sarnafil branded products must be invoiced by Sika Limited or Sarnafil branded product suppliers.
- The project must have been installed by a Sarnafil Contractor and suitably trained Sarnafil fitters.
- The project must have been passed for guarantee by the Applications Department.

DURATION OF GUARANTEE COVER

10, 15, 20 or 25 year options are available, depending on the specification.

SARNAFIL PLUS (REFURBISHMENT) - ADDED COVER FOR REFURBISHMENT



SARNAFIL PLUS EXTENDED PRODUCT GUARANTEE

EXISTING SUBSTRATE SUITABILITY

For Sarnafil Plus projects, our dedicated team carry out detailed site surveys of existing roofs. This allows us to accurately assess the condition and suitability of the existing roof to accommodate the new Sarnafil waterproofing system. This means we can offer the added benefit of covering the suitability and attachment of the existing substrate, a unique offer generally not found elsewhere in the industry, and based on our wealth of experience in roofing.

CONTRACTOR INSOLVENCY

For Sarnafil Plus projects, Sika provides enhanced cover to the client, as well as the standard cover through the Sarnafil Extended Product Guarantee. The 'Sarnafil Plus Extended Product Guarantee and Installation Certificate' covers the client against any errors or omissions that may be made within our site inspections, so should the original installing contractor cease trading and water ingress was to occur, we would at our own cost, return the affected roof area to its watertight state.

SUMMARY OF COVER

A comprehensive Sarnafil guarantee will be issued in partnership with the Sarnafil Plus Contractor.

We shall repair the defect, or at our option, pay the reasonable cost of repair or replacement of the defective part or parts of the materials, together with any damage to the fabric of the roof directly caused by the defect. Should water ingress occur during the guarantee period due to defective materials, incorrect design or advice, or poor installation,

WHAT DOES IT COVER?

- All Sarnafil products invoiced by Sika Limited.
- All Sarnafil branded products invoiced by Sika Limited or Sarnafil branded product suppliers.
- Any written design and specification, or written advice supplied by Sika Limited.
- The suitability and poor attachment of the existing substrate.
- Errors or omissions in the site inspections.
- Workmanship in partnership with the Sarnafil Plus Contractor.
- Up to £500,000 for a successful claim (see Guarantee terms and conditions for details).

WORKMANSHIP

For this guarantee to be issued, the system must be installed by a fully trained Sarnafil Plus Contractor. The workmanship cover from Sika would come into effect should the installing contractor become insolvent; until this time, the workmanship is still covered by the Sarnafil Plus Contractor.

GUARANTEE REQUIREMENTS

- A full Sarnafil Plus specification must be in place; this must include a condition report of the existing roof, concluded from a site survey.
- Existing roof build-up analysis, which may include core sampling and pullout testing (where necessary).
- All products supplied by Sika Limited must have been paid for in full and the Roofing Contractor has been paid in full for any installation or application thereof.
- All Sarnafil branded products must be invoiced by Sika Limited or Sarnafil branded products suppliers.
- The project must have been installed by a Sarnafil Plus Contractor and suitably trained Sarnafil fitters.
- The project must have been passed for guarantee by the Applications Department.

DURATION OF GUARANTEE COVER

10, 15, 20 year options, 25 years may be available depending on the specification.

SIKA FULL RANGE SOLUTIONS FOR CONSTRUCTION:



LIQUID APPLIED ROOFING



SINGLE PLY ROOFING



CONCRETE



CONCRETE REPAIR



STRUCTURAL STRENGTHENING



WATERPROOFING



JOINT SEALING



FAÇADE STRUCTURAL ADHESIVES



FLOORING



INDUSTRY



DISTRIBUTION

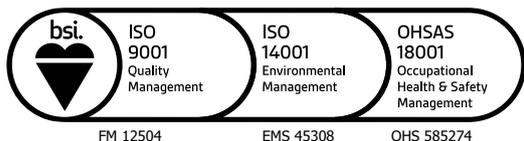


WHO WE ARE

Sika Limited and Sika Ireland Limited are part of the global Sika Group, specialising in the manufacture and supply of chemical based products. Sika have a leading position in the development and production of systems and products for bonding, sealing, damping, reinforcing, and protecting in the building sector and the motor vehicle industry. Sika has subsidiaries in 100 countries around the world and manufactures in over 200 factories. With more than 18,000 employees Sika generates annual sales of CHF 6.25 billion (£4.76bn). We are also committed to providing quality, service, safety and environmental care.

In the UK and Ireland, we provide market-leading solutions for concrete, waterproofing, roofing, flooring, refurbishment, sealing & bonding, and industry, and have manufacturing sites in Welwyn Garden City, Preston, Leeds and Dublin with more than 865 employees and a turnover of more than £240 million.

The information, and, in particular, the recommendations relating to the application and end use of Sika® products, are given in good faith based on Sika's current knowledge and experience of the products when properly stored, handled and applied under normal conditions. In practice, the differences in materials, substrates and actual site conditions are such that no warranty in respect of merchantability or of fitness for a particular purpose, nor any liability arising out of any legal relationship whatsoever, can be inferred either from this information, or from any written recommendations, or from any other advice offered. The proprietary rights of third parties must be observed. Please refer to our homepage www.sika.co.uk for our current standard terms & conditions applicable to all orders. Users should always refer to the most recent issue of the Product Data Sheet for the product concerned, copies of which will be supplied on request.



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