



REHAU COMMERCIAL SUPPORT

DEDICATED SUPPORT SERVICES FOR ARCHITECTS AND SPECIFIERS

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AHEAD OF THE FIELD TO HELP YOU MAKE THE RIGHT DECISION



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REHAU is the premium worldwide brand for polymer-based innovations and systems in the areas of Building Solutions, Automotive and Industry.

Founded in Germany in 1948 the company has grown into a global supplier operating in 170 locations throughout the world and employing more than 14,000 people. In the UK, its largest business is PVC-U window systems and composite curtain walling, but it is also active in the automotive, heating & ventilation and renewable energy markets.

REHAU is innovative and original thinking and enjoys a worldwide reputation for excellent product quality, customer service and support.

Established in the UK in 1962, REHAU is now the UK & Ireland's largest extruder of PVC-U profile with a network of 4 regional sales offices in Slough, Manchester, Glasgow and Dublin and a dedicated facility at the Building Centre, London to showcase its products and services.



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REHAU PRODUCTS & THE ENVIRONMENT

We bring innovative ideas from around the world to illustrate how commercial applications can comply with the latest building regulations and sustainability codes while, at the same time, minimising costs.

Best known in the UK for the manufacture of windows and curtain walling systems, REHAU offers a wide range of products. These include renewable energy solutions such as ground source energy, underfloor heating and cooling systems, district heating, plumbing and data cable management systems. REHAU's comprehensive range is ideal for fast, efficient and cost-effective installation in all types of buildings, including those with Passive House certification requirements.





REHAU's green credentials speak for themselves. For years they have championed environmentally friendly products and production processes. For REHAU commitment to lowering their carbon footprint is a clear and constant goal. Every effort is made to continually re-assess how their impact on the environment can be minimised. For example 80% of all manufacturing off-cuts are recycled into new profiles.

- REHAU holds the British Standards certification BS EN 14001 for Environmental standards.
- REHAU window systems can achieve an A rating in accordance with the British Research Establishment Green Guide for Recyclability (www.bre.co.uk).

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REHAU SPECIFICATION SUPPORT SERVICES

REHAU recognises the value in offering a complete and comprehensive support package to specifiers at every stage of any project.

We have a dedicated team of Commercial Managers offering local support at each part of the construction process. We will help you to make the right choice of products for your specific application or project whether it be refurbishment or new build. Your dedicated Commercial Manager will be on hand and can offer any of the following services if required:

- Technical Support including CAD Details / Calculations
 - Energy Rating / Thermal Calculator
 - Planning Support
 - Site Surveys / Services
 - Field Support
 - CPD Seminars
 - Project Specific Specification Provision
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CAD Details / Calculations

Our in-house Technical Department at our Head Office facility in Ross-on-Wye provides a bespoke service to assist with all aspects of planning through to installation of products.

Energy Rating

We have an on-line Window Energy Rating calculator – www.rehauanswers.com – which can provide a specific calculation of 'U' values for most configurations of window unit.

Site Surveys / Services / Field Support

The role of our Commercial Managers includes being on hand to assist with site surveys and field support

CPD Seminars

REHAU are members of RIBA's CPD providers network. Our windows CPD covers all aspects of fenestration design, an overview of window styles, material properties, the impact and range of relevant Standards and Building regulations and environmental considerations.

We also offer a range of approved CPD seminars covering different products groups including Introduction to Renewables, Ground Air Heat Exchanger and Underfloor Heating.

TAD Technical Support

Our in-house Technical Department are on hand at every stage of your project to offer support and advice on the REHAU products specified. Modifications to drawings etc can be made if required.





REHAU Commercial Managers

You will find below contact details of the REHAU team of Commercial Managers. Please do not hesitate in contacting us for assistance in any type of support you require.

John Mc Nama – covering Northern England and North Wales

Mobile: 07889 159754 Office: 0161 777 7400
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Jim Thow – covering Scotland

Mobile: 07802 580245 Office: 01698 503 700
Email: jim.thow@REHAU.com

Kevin O’Neill – covering the East Midlands, East Anglia, Home Counties, London & the South East

Mobile: 07736 148 709 Office: 01923 677846
Email: kevin.oneill1@REHAU.com

Steve Tonkiss - covering the West Midlands, Mid & South Wales & the South West

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UK & IRELAND SALES OFFICES

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Our verbal and written application engineering advice is based upon experience and the best of our knowledge. However it is to be regarded as non-binding information. Working conditions and use under conditions for which the product was not intended and over which we have no influence exclude any claim resulting from our information. We recommend that a suitable check is made as to whether the REHAU product is suitable for the envisaged purpose. Application, use and processing of the products is carried out beyond the scope of our control and are therefore carried out exclusively at your own responsibility. If liability should still apply, then this is restricted, in the case of all damage, to the value of the goods supplied by us and used by you. Our warranty applies to the consistent quality of our products as per our specification and in accordance with our general terms and conditions of delivery and payment. This document is protected by copyright. All rights based on this are reserved. No part of this publication may be translated, reproduced or transmitted in any form or by any similar means, electronic or mechanical, photocopying, recording or otherwise, or stored in a data retrieval system.