



**AKW**<sup>®</sup>  
Life Made Better

PUTTING  
THE PRO IN  
**PRO**FSSIONAL

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# WHAT SETS **AKW** APART?

## Industry Innovators

With a portfolio of over 5,500 products designed to offer a one-stop-shop solution, our expert in-house engineers create inclusive innovations that aim to make life better for people living with reduced mobility, dementia, or visual impairment – and we do exactly that, better than anybody else.

## Manufactured to Last

As experienced manufacturers, we oversee every stage of the production process from beginning to end, that's why we're confident enough to offer the longest warranties in the market and give our customers ultimate peace of mind.

## Tried & Tested

Our products are independently assessed and certified by various third-party organisations, including the RNIB, DSDC and BEAB Care, to ensure they meet the required care and safety standards for our customers.

## Personable Sales Approach

Our experienced network of Sales Representatives are there to offer insightful knowledge and practical advice, on-hand in your local area, when you need it.

## Dedicated Surveying Service

Our nationwide team of Surveyors conduct on-site visits and provide drawings to design the most effective adaptation for our customers.

## Here to Help

Our Customer Services department is comprised of regional advisors trained to deliver market-leading support to our customers.

## Always Prioritising Safety

AKW Quality Control colleagues work to ISO standards and rigorously inspect our products before dispatch.

## Dedicated Transport Network

With stock available from several UK-wide distribution hubs, we're able to provide next-working-day delivery services in partnership with renowned national distributors XPO and DPD, who delivered an impressive 99.15% of orders on time and in full in 2023.

## Aftersales Assistance

Take advantage of expert aftersales guidance and assistance from our Technical Team who are just at the end of the phone.

## On-Site Care & Repair

Our skilled nationwide team of Maintenance Engineers offer on-site technical support within 3-working-days, if required.

# The MARKET LEADERS

- ✓ Introduced Tuff Form & Tuff Form8, innovating the manufacture of single structure SMC, level-access wet-floor formers
- ✓ Developed 4000 Series Shower Seats – still the most widely specified seats in the UK care market
- ✓ Launched AKW DigiPumps; the first range of quiet, self-regulating digital pumps to combine the controls and pump in one sleek design
- ✓ AKW SmartCare Plus and AKW SmartCare Lever are the first electric care showers to be both dementia-friendly product accredited by the DSDC and RNIB Tried & Tested
- ✓ AKW Rise & Fall Bidet is the only on-demand height-adjustable, care wash & dry toilet on the market

## **General Enquiries**

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## **Technical Enquiries**

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## **Orders & Quotes**

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